Deposition of Robert G. Barton, Jr May 17, 2005 PAGE 4 Case 1:04-cv-11836-RCL Document 55-4 Filed 06/03/2005 ED 1 Rage 1 of 5 MR. GRUNERT: The witness is going to read UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS and sign the transcript under the pains and penalties of perjury, but notarization of the signature is waived. Objections except as to the form of the TRANS-SPEC TRUCK SERVICE, INC. question are reserved until the time of trial, and Hanntiff motions to strike are reserved until the time of 8 ATERPILLAR, INC., THE VIDEOGRAPHER: We are now on the Defendant record. The date is May 17, 2005. The time is 10 11 approximately 9:34 a.m. We are located in the 12 offices of Campbell, Campbell, Edwards and Conroy in AUDIOVISUAL DEFOSITION OF ROBERT G. 12 Boston, Massachusetts. The defendant in the case of 13 1.3 BARTON, JR., a witness called on behalf of the 14 Trans-Spec Truck Services, Incorporated versus 14 Defendant, porgnant to Federal Rules of Civil 15 Caterpillar, Incorporated, Civil Action No. 15 Procedure, before Carolyn J. Rogers, Certified 16 0411836RCL, will take the audiovisual deposition of Shorthand Reporter and Notary Emblic in and for the Commonwealth of Massachusetts, at the Offices of 17 Mr. Robert Barton. My name is William Barton, no CAMPBELL CAMPBELL EDWARDS & CONROY, One Constitution 18 relation to the defendant, of In-Court Technologies, 12 Placa, Borton, Massachusetts, on TUESDAY, MAY 17, 19 Boston, Massachusetts, and I am the videographer for 2005, commencing at 2:30 a.m. 20 this deposition. The stenographer is Carolyn J. 21 Rogers of C. J. Reporting. At this time the G. J. REPORTING A5 Colonial Drive, Unit No. 7 Andover, Massachusette 01810 978.409,0000 www.sjrepoiting.com 22 attorneys will introduce themselves for the record. 23 23 MR. GRUNERT: My name is John Grunert of 24 the firm of Campbell, Campbell, Edwards and Conroy. C. J. REPORTING 978,409,9090 www.cjreporting.com PAGE 5 PAGE 2 I represent the defendant Caterpillar, Inc. MR. SAMITO: Christian G. Samito of the APPEARANCES: firm Donovan and Hatem, representing Mr. Barton and JOHN A.K. GRUNERT, ESQUIRE Compleell Compleel Edwards & Cauroy One Constitution Plaza Buston, NA G21:2 (617) 241-3000/FAZ (617) 241-5115 On Behalf of the Defendant Cateopillar, Inc. Trans-Spec Truck Service, Inc. THE VIDEOGRAPHER: The stenographer will 5 6 now swear in the witness. CHRISTIAN G. SAMITO, ESQUIRE Donovan Harem LLF Two Beaport Lame Buston, MA 02210 (217) 400-4500/Fag [617] 400-4501 On Beakt of the Plaintiff Intel-Oper Truck Dervice, Inc. ROBERT G. BARTON, JR., 8 a witness called on behalf of the Defendant, having 9 first been satisfactorily identified by the 10 production of his driver's license and duly sworn by ALSO FRESENT: 11 the reporter/notary public, testifies and says as 11 William Barton, Videographer In-Court Technologies follows: 12 13 DIRECT EXAMINATION 1.3 BY MR. GRUNERT: 14 14 15 State your full name for the record, 16 please? 17 Robert G. Barton, Jr., 17 18 18 Q. What is your date of birth, Mr. Barton? 1/1/49. 19 A. 20 O. Where do you live? 21 A. 89 Central Street, West Boylston, 22 Massachusetts. 23 Q. Are you married? 24 C. J. REPORTING 978.409.9090 C. J. REPORTING 978.409.9090 www.ajreporting.com www.cjreporting.com PAGE 6 PAGE 3 Do you have children? 2 A. Yes. INDEX Q. Are you employed by Trans-Spec Truck 3 DEPONENT EXAMINATION BY FAGE NO. 4 Service, Inc.? Robert G. Barton, Jr. 5 4, 170 A. Yes, I am. (Mr. Samita) 145, 194 Q. How long have you been employed by 7 Trans-Spec? 8 Since October of 2003. EXHIBITS 9 Q. Who was your employer before October of DESCRIPTION PAGE NO. 2003? 10 Photocopy of Electronic Calendar 12 Flywheel Housing Repair 2002-2004 11 A. Santa Fuel. 18 11 Color Copies of Photographs 12 Q. What was the first name? 1.2 Photocopies of Photographs 134 13 Santa. A. 1.3 Photocopies of Photographs 130 14 As in Santa Claus? Color Copies of Photographs 164 15 A. As in Santa Claus. 16 Q. Gotcha 17 A. Bridgeport, Connecticut. 18 Q. Is Santa Fuel -- or was Santa Fuel owned 19 or affiliated in any way with Joseph Howard? 20 A. No. Q. Was it affiliated in any way with 21 Trans-Spec? 22 23 23 A. 24 O. Is it accurate that you played no role in **EXHIBIT** C. J. REPORTING 978.409.9090 www.cjreporting.com

PAGE 160

Deposition of Robert G. Barton, Jr. Casa wint to cate paga Pecsee - Dog ment 55-4 2 Milford. I stopped at the Caterpillar office. Al 3 Cardoza came down to the foyer and met me. I asked him what they had come up with. He told me that they 5 were going to extend our warranty to June 1st of 2005, and at that time, I asked him if he'd put that 6 7 in writing, and he told me no. 8 Q. Was your going down a result of the 9 August 9th meeting? 10 A. I was in the area, yes, and I wanted to 11 find out if we had some results. 12 Q. Who was present at that discussion? 13 A. It was just Al and myself in the front 14 foyer. 15 Q. September 7, 2004, there's an entry, "8300 flywheel, Milton advised Alan, Jim, need paperwork on 16 17 units done at their shop." 18 MR. GRUNERT: I'm sorry, what date? 19 MR. SAMITO: September 7, 2004, and it's 20 the entry next to 9/10. 21 A. I put a call in that I needed some 22 paperwork on these units, because what would happen 23 is, they would fix the units, and then the paperwork 24 would have to be forwarded to Caterpillar for C. J. REPORTING 978.409.9090 www.cjreporting.com approval. So in other words, I would pick up a truck, and I had no record of what was done, when it 2 was done, or whatever, because it had to go to 3 4 Caterpillar first to be approved. Then, it would 5 come back to Milton, I guess. 6 Q. You said you called. So the conversation 7 took place by phone? 8 A. Uh-huh. 9 Q. Who called who? Who initiated the call? 10 A. I did. 11 Q. And does "Jim" refer to Jim Withrow? Yes. He's the service manager. 12 A. 13 Q. Was it routine for you not to receive all of the paperwork on the repairs being done? 14 15 A. I never received any paperwork. All their paperwork would have to go forwarded to Caterpillar 16

PAGE 161 make the delivery. We were trying to get them fixed as fast as possible. Freightliner could only handle 2 3 one or two at a time, and then Caterpillar could only -- they had one or two bays they were using for 4 us, but they'd let our trucks sit and they'd get more trucks in. They're just busy. They're just 7 overwhelmed with repairs. 8 September 15, 2004, the second entry, "7400 not in at Freightliner. Talked with Rob. Will be in soon at Shrewsbury." To what does that refer? 9 10 11

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A. Another case of the truck sitting outside. I felt it was promised to get in there and they're going to be working on it. Obviously, they didn't get it in there on time. It was still just sitting out there collecting dust.

Filed 06/03/2005 Page 3 of 5 PAGE 160 down. It didn't go in, because obviously they didn't

back, you couldn't get anything done. So basically,

have people to work on it. The truck sat there a

week or so, and I couldn't get -- until Jim comes

the truck sat there. They didn't start working on

Q. So the entry on September 7 in your

He's the service manager at MiltonCAT.

calendar means that you brought the truck down?

You mean Jim Withrow?

Withrow, yeah, I'm sorry.

Q. Do you know Andy's last name?

Q. So "Jim Withrow will be in end of week."

A. No, he was on vacation. I talked to his

Why was Trans-Spec sending its trucks to

A. Because we didn't have enough trucks to

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it, collecting dust, and tied up.

A. Uh-huh.

A.

A.

A.

Q. 8300 down?

Uh-huh.

You didn't speak to him directly?

A. No, I don't.

assistant, Andy, who --

various repair facilities?

Q. Who's Jim Wood?

Q. From your calendar entry September 8, does that indicate that 7400 was at Tri State since September 8 and September 15 it still hadn't been --

> Q. Who is Rob? A.

A. Correct.

He is the service manager at Freightliner. Q. Is this Rob Lynds?

A. Yes.

September 21, 2004, there's an entry, Q.

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PAGE 162

PAGE 159 how long a truck's been down. Only Caterpillar has that exact record of when it was there and when it was released.

for approval. Then it would come back, and from time

Q. Has that caused any problems in terms of

A. Yes. There's no way of really tracking

how long the truck's been tied up down there other

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than trying to go through our dispatch sheet and see

to time I'd have to call Jim, get together with him,

and then he would make me copies.

Trans-Spec's recordkeeping on the problems?

Q. Does this entry mean that 8300 was picked up or brought for repair on this day? It says 8300. Does that mean it's --

A. It means it obviously must have been -the flywheel was repaired. We had the truck back. I just didn't have the paperwork.

Q. The next day, September 8, 2004, "7400 to Freightliner." What does this entry mean?

A. This means we brought the truck to Freightliner to have the flywheel -- the flywheel was cracked on it and the front cover was leaking. In other words, they had an opening to get it in and fix

Q. Well, if you turn a few pages to September 14, 2004, the first entry is "8300 still not in Milton. Jim Wood will be in end of week. Truck just sitting yard." What does it mean that Truck 8300 was just sitting in the yard?

A. I had brought the truck down there probably a week prior. Jim was on vacation. The truck was supposed to go in the night I brought it

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"E-mailed CAT about TOPP repair problem, received e-mail back saying someone from Southworth-Milton would be in touch. Al Cardoza said program no longer exists." What is TOPP, T-O-P-P?

A. I went onto Caterpillar's website and I saw they had a warranty program. So I e-mailed them some information on it, and they sent me back an e-mail stating someone from Milton would be in touch

Q. When you say "warranty" -- just to take this a little slower, when you say "warranty," was this a new warranty? Was this a warranty extension?

A. This is an extended warranty.

Q. Okay. And you found it on the website. How did you e-mail Caterpillar?

A. From my laptop.

Q. Whom did you e-mail?

To Caterpillar.

But did it have an e-mail address? Q.

Yes, it had an e-mail, www.Caterpillar.

Q. Did you input, as sometimes organizations --

A. My name --

Q. Did you input it into a form that then C. J. REPORTING 978.409.9090

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PAGE 166

PAGE 167

PAGE 168

A. (Witness nods head.) back to Caterpillar for further repair? 2 3 Q. And did you receive a personal response or 3 A. That's correct. I believe this vehicle 4 was it an automated response? 4 sat at Freightliner solong that we finally ended up A. I received a response that someone from 5 taking it to CAT because they had an opening. They 6 Southworth-Milton would be in touch with me. fixed it. There happened to be an exhaust leak We 7 Q. And then who responded from 7 had to take it back. 8 Southworth-Milton? 8 Q. It says "Dropped off parts for 8300." 9 A. I received an e-mail from Jim Withrow from 9 Does that mean that 8300 was still in the shop since 10 Southworth-Milton. Prior to that, I called Al 10 your September 7th entry? 11 Cardoza about it, and Al Cardoza told me the program 11 A. Very possible. Obviously, they had a no longer existed. And then I then -- the next day I 12 12 flywheel apart and beforethey put it back together, 13 received an e-mail from Jim Withrow explaining to me they noticed the clutch might have beenbad, so we 13 they have what's called an Advantage program for an 14 probably brought them out a new clutch. So when they 15 additional 250,000 miles, or 200 miles. 15 were reassembling, they put the clutch in as well. Q. The next entry, "Freightliner re 7400 doing front structure first." Does that mean 7400 16 16 Q. Are you familiar with the repair history 17 17 of Truck 6100 in early October 2004? was still at Tri State during this time? 18 18 A. You'll have to refresh my memory. 19 A. I believe so. 19 MR. SAMITO: Why don't we mark this. 20 Q. So 7400 was in since September 8? 20 (Exhibit No. 6 marked for identification.) 21 Yes. Q. I show you Barton Exhibit 6, which is a 21 22 Q. The next entry refers to East River. 22 four-page packet of photographs, and I'll describe "Billy told East River can't do work." What is East 23 the pages. One is dated October 6, 2004, one 23 24 River? 24 photograph on the page. There's another page that C. J. REPORTING 978,409,9090 C. J. REPORTING 978.409.9090 www.cjreporting.com www.cjreporting.com **PAGE 164** A. It's an oil company in Connecticut that has two photographs dated October 8, 2004, another we -- that Trans-Spec does transportation for. 2 page that has four photographs dated October 6, 2004, 3 Q. Why did Trans-Spec -- I'm assuming Billy 3 and a final page with four photographs dated 4 is Billy Howard? October 15, 2004. Do you recognize where these 5 A. Yes. Billy is the dispatcher. 5 pictures were taken? 6 Q. Why did Billy at Trans-Spec say that 6 A. Yes. 7 Trans-Spec can't do work for East River? 7 Q. Where? 8 A. I told him he didn't have the equipment to 8 Freightliner in Shrewsbury, Massachusetts. 9 do it now. We had too many trucks down. And to be 9 Q. Who took them? 10 fair with the customer and let him know that we just 10 A. I did. 11 couldn't handle it. 11 Q. Where these for Truck 6100? 12 Skipping one entry down to where it says, 12 Δ Yes. "Jim at CAT said bolts were covered. Jay and Bob 13 Does this refresh your memory? 13 Q. 14 present." Who is Jim? 14 A. Yes, it does. A. Jim is the service manager, Withow. 15 15 Can you describe what happened in early Q. 16 Q. Jim Withrow? 16 October 2004 regarding repair of Truck 6100? Withrow, yes. 17 A. I received a call from the Freightliner 17 18 Where did this conversation take place? 18 dealership that Al Cardoza had come out and inspected 19 Somebody had mentioned something about a truck and told the mechanics to put a new flywheel 19 20 bolts weren't covered or something, and I -- when we 20 on it and put it back together and epoxy the block. 21 went to pick up a truck, I says, "Jim what's the 21 Subsequently, I went up there. The 22 story? Are the bolts covered or not?" He says, "Of 22 mechanic did not feel that this was suitable. The 23 course they're covered." owner of Freightliner also was very concerned as to 23 24 Q. The last entry, "Gary check for flywheel C. J. REPORTING 978.409.9090 24 the fact that if they put it back together without C. J. REPORTING 978.409.9090 www.cjreporting.com www.cjreporting.com **PAGE 165** cracks." Who is Gary? replacing the block it would just break again. But 2 A. He is one of the mechanics at night. this was their instructions that they received from 3 What did you ask him to do? Caterpillar, which some squawking was done, and it 4 A. I asked him to check the trucks over there 4 was finally fixed properly by putting a new block in and make sure what we had, that if we had anything 5 it and a flywheel. 6 that was broken, because they were coming apart too 6 Q. Who did the squawking? 7 frequently and so many of them. A. I believe I started doing the squawking, 7 8 Q. Was this an occasional request that you 8 and I believe Jay Howard did some squawking also. made of mechanics? Q. Who did you speak to regarding this issue? 9 10 Quite often. A. 10 A. I think I believe I spoke with Al Cardoza. 11 Q. Why? Where did that conversation take place? 11 12 A. Because we're trying catch them before 12 A. On the phone. they would disintegrate. We were trying to keep up 13 13 Q. What was the substance of that 14 with them, because, unfortunately, when the flywheel 14 conversation? cracks, if you can catch it before it takesthe block 15 A. Why are you trying to take advantage of 15 16 with it, it's less of a job. Unfortunately, most of 16 us? The thing is warranted. You're going to put them that crack, they take the right-hand -- the 17 something back together and it's going to break again 17 18 corner of the block. because you're not doing it properly. 18 19 Q. So this was preventative maintenance or --19 Q. What did Mr. Cardoza say in response? 20 Yes. Α. 20 A. I don't even recal. It was a very heated 21 On September 30, 2004, it says "7400 back 21 discussion. Because all I know is, they fixed it to CAT, exhaust leaking." Is that the 7400 that was 22 properly and -- due to the diligence of the 22

PAGE 163

Document 55-4

out in early September?

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A. Yes.

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Freightliner dealership being honest with us.

Q. When you say "Freightliner," you C. J. REPORTING 978.409.9090

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consistence 1: Mathy clarify of the Clecord. Document 55 4 Filed 06/03/2005
A. I have no idea. Page 5 of 5 **PAGE 172** 2 A. Tri State Shrewsbury. Q. And the best you can do is tell me that Q. Okay. "October 12, 2004, talked with Jim 3 3 those are mileage records? 4 at MiltonCAT re setting up inspection. Will let me know. Maybe can be done at night." What inspection 4 A. I don't know what you'd call them. I'd 5 5 say there has to be some kind of records so they can 6 does this refer to? report their fuel use. So I would say they're 6 7 A. These were the inspections for the 7 mileage. 8 Advantage program, the extended warranty that 8 Q. Now, the receipts that you referred to Caterpillar had available. The cost to us was 9 9 that are kept at 7 Cristo Lane, what did you mean by 10 \$55,920, and the stipulation was that every truck had 10 11 to be inspected by them. There was a certain 11 A. Let's say they buy a truck, they get a criteria it had to meet so it would be able to be 12 12 receipt; they buy a doughnut, they get a receipt. 13 basically insured or warranted with the extended 13 Any business gets receipts when they purchase things. warranty. 14 14 So I would assume they would have receipts for items 15 Due to our many trucks that were purchased, et cetera, et cetera. 15 16 broken down, I had to try to make a rrangements where 16 Q. So at 7 Cristo Lane, there are receipts 17 we would have trucks available to deliver the product evidencing Trans-Spec's receipt of the trucks 17 and have the minimal trucks in being tied up. And 18 involved in this case; correct? 18 19 Jim was working this out with me, and the original 19 A. I would imagine, yes. plan was to do an inspection at night, but it didn't 20 20 Q. And there are receipts there evidencing 21 work that way. Trans-Spec's receipts of other trucks that it may 21 22 Q. You earlier discussed language on the back 22 have received between 2000 and 2005; correct? 23 of the sheet registering the serial numbers of the 23 A. I would imagine. 24 trucks with Al Cardoza. Do you recall when that 24 Q. And you referred to payments. What did C. J. REPORTING 978.409.9090 C. J. REPORTING 978.409.9090 www.cjreporting.com www.cjreporting.com **PAGE 170 PAGE 173** 1 conversation took place? you mean by payments? A. That was way back in October of 2 003 when 2 A. Well, such if you paid to buy a flywheel 3 I first went there. 3 housing, I'm sure there would be a receipt there of 4 Q. That was in one of your first meetings 4 that. 5 with Mr. Cardoza? 5 Q. Well, so when you said "receipts" and when 6 A. Yes, that was at Truck Service when I 6 you said "payments," were you referring to the same 7 first met him. type of documents? 8 Q. That was at the very first meeting with 8 A. Yeah, basically anything that money is 9 Mr. Cardoza? expended for, I would assume you would get some type 9 10 A. Yes, that's when I was introduced to him 10 of receipt for it. 11 at the garage. Q. All right. So stored at 7 Cristo Lane 11 12 MR. SAMITO: I have no more questions. 12 there are mileage records for each of the trucks MR. GRUNERT: I'm going to have a few. 13 involved in this case, receipts evidencing the 13 14 Just give me a minute. 14 receipt of the truck, of each of those 22 trucks, and 15 REDIRECT EXAMINATION then there are additional receipts evidencing parts 15 16 BY MR. GRUNERT: 16 or components for those trucks that Trans-Spec 17 Q. Mr. Samito asked you about documents that 17 purchased; correct? 18 Trans-Spec has related to these trucks beyond the 18 Parts, components, permits. ones that were included in Howard Exhibits 9 through 19 19 Q. Will there be things such as scale tickets 20 30. You referred to documents that Trans-Spec keeps 20 or weight tickets kept at the 7 Cristo Lane location 21 at 7 Cristo Lane. What documents related to the 21 evidencing the weights that these various trucks were 22 trucks does Trans-Spec keep at 7 Cristo Lane? 22 pulling on various occasions? A. I have no idea. Mostly mileage probably, 23 23 A. I really couldn't answer that question. I 24 anything to do with the way they run the office, 24 don't know. C. J. REPORTING 978,409,9090 C. J. REPORTING 978.409.9090 www.cjreporting.com www.cjreporting.com **PAGE 171** PAGE 174 receipts, payments. Q. Other than the mileage records and the 2 Q. When you said "mileage," what did you mean 2 receipts that are kept at 7 Cristo Lane, what other 3 records related to these trucks are kept at that 3 4 Well, they had to keep track of mileage 4 location? for fuel tax purposes. That is basically where the 5 5 Probably the fees for registration, 6 corporate office is. 6 overweight permits. 7 Q. Now, what kind of records recording Q. I'm sorry, I missed the first one? 8 mileage on the trucks are kept? 8 Overweight permits. A. Well, they have to claim so many miles for 9 9 Q. Overweight permits. 10 10

fuel tax purposes. I don't know exactly what kind of records are kept. There are some kind of records.

 Q. Are the mileage records generated annually?

> Couldn't tell you. A.

Q. But there are mileage records that record the mileage on each of these trucks on particular dates, and those are kept at the 7 Cristo Lane office: correct?

I don't know if they're on particular dates or if they're monthly, annually, quarterly. I really couldn't tell you.

Q. Well, whether they're monthly or annually or quarterly, they're on a particular date; it's just you don't know how many dates per year; correct? C. J. REPORTING 978,409,9090

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Registrations.

Bear with me here. I've seen references to overweight permits. When does a common carrier such as Trans-Spec obtain an overweight permit?

A. Every 12 months you have to have -- from the Massachusetts Department of Highways, you have a permit called an overweight permit. You also have to have an overweight permit to use the Massachusetts Turnpike. It's basically just another way of collecting money for the Commonwealth.

Q. This is Massachusetts.

Right.

The overweight; is there a particular weight specified by the Commonwealth that if you're going to operate a vehicle on the highways of the

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